

2025-2030 STRATEGIC PLAN

Our Purpose

We amplify the voice, influence and leadership of lived experience to drive change.

Our Vision

A world where people experiencing distress retain their dignity, autonomy and human rights.

No matter what.

Our End Game

- Society understands distress is part of being human.
- Systems uphold human rights.
- Lived experience leads radical systems transformation.
- People have choice.

Our Role

- Community builder.
- Innovation partner.
- Systems shaper.
- Thought leader.

Embodying the knowing that lived experience matters.

We Will Have Been Successful When

- The involvement and expertise of the lived experience community has grown.
- System reforms are provoked and shaped by people with lived experience.
- Our thought leadership and innovation are recognised as industry leading and influence best practice standards.
- 'Alternative' ways of understanding and responding to distress are on the mainstream agenda, without co-option or dilution.

ALWAYS REMEMBERING OUR VALUE-BASE

- **COURAGE**
- **INTERSECTIONALITY**
- **COMPASSION**
- **LEADERSHIP**
- **DIGNITY**
- **SOCIAL JUSTICE**

How We Achieve Our Five Goals

The capability, influence and expertise of people with lived experience and lived experience communities have grown

- We nurture people with lived experience and lived experience communities to step forward and lead.
- We practice culturally safe and responsive ways when connecting with and building community.
- We work to increase the number of people with lived experience involved in decision making and holding decision-making roles.

People with lived experience and lived experience communities have authentic partnerships within the mental health & social sectors

- We connect and support people with lived experience and our community members with organisations to partner for authentic change.
- We partner with organisations to assess and improve their readiness to understand and meaningfully embed lived experience.
- We grow the number of partnerships, collaborations and resources that support organisations and government departments to authentically embed lived experience.

Lived experience led systems reforms that directly benefit people with lived experience and the community are common practice

- We are involved in all system improvement and reform conversations and processes in South Australia for mental health and intersecting social issues.
- We advocate for increased legislation and approaches aligned with the rights, needs and preferences of people with lived experience and lived experience communities.
- We increase system accountability to people with lived experience.

LELAN's thought leadership and innovation are recognised as industry leading & influence best practice standards

- Our thought leadership and innovations are courageous and define new ways of thinking about and responding to distress.
- We advocate for the adoption of the Lived Experience Governance Framework and aligned Toolkit across the mental health and social sectors.

LELAN is a strong, sustainable & impactful organisation

- We deeply listen to people with lived experience and lived experience communities, ensuring their experiences, insights, contributions and solution ideas are the foundation of all that we do.
- We are a strong and sustainable organisation that withstands funding and team changes.
- Our impact is obvious.