

Urgent Mental Health Care Centre Governance Committee – Consumer and Carer member

About the Urgent Mental Health Care Centre

In September 2020, Neami National in partnership with RI International successfully tendered for the Urgent Mental Health Care Centre (UMHCC) in Adelaide, South Australia.

The UMHCC is an alternative to Emergency Department for people experiencing mental health crisis. It is based on the RI International model on “Crisis Now”. Delivered by Neami National, the UMHCC will be the first facility of its kind in SA providing services to people experiencing urgent mental health needs.

Funded by the Department of Health and Wellbeing, the Office of the Chief Psychiatrist in consultation with SA Lived Experience Leadership & Advocacy Network (LELAN) and The Australian Centre for Social Innovation (TACSI) co-created the UMHCC philosophy of care. The philosophy of care acts as guiding principles for the UMHCC by providing a reference point for decisions and underpins this co-design process.

Neami has partnered with “thought partners” RI International, and alongside our Clinical Governance Framework, local service delivery experience, the UMHCC Philosophy of Care, the UMHCC model of care draws on their internationally leading evidence-based crisis model. This high engagement model includes a multi-disciplinary team of peer support workers, medical officers, nurses and clinical staff.

About the role

The UMHCC (the Centre) is establishing a governance Committee. The main functions of the committee are to monitor, review, gather and evaluate the Centre. During early co-design work the key areas of focus for the Committee were identified as:

- Service Delivery – i.e. service establishment, monitoring, evaluation
- Service Systems – i.e. partnership development
- Community – i.e. advocacy, community engagement

Our primary interest is to build a Committee with the right mix of capabilities, experience and diversity. We recognise that a committee from diverse backgrounds and lived experience promotes an open and transparent process and sends an important message about the values the UMHCC wishes to create.

Membership on the Committee is **for a two-year period** and for is a paid position. In line with standard Neami practice, an hourly payment of \$40 will be paid for any work undertaken in this role.



Membership activities include:

- Attendance (in person or via teleconference) at a monthly meeting (Approx. 1.5Hrs) – frequencies of meetings will be reviewed and may change to 6 weekly after a period of establishment.
- Pre-Meetings to discuss meeting content
- Members may also complete various tasks in-between the meetings such as reviewing documentation

Support around understanding the meeting content and documents is available from the Co-Chairs and, fellow consumer members. You may be invited to attend a pre-meeting with consumer representatives to discuss meeting content. If the meetings need to occur online, support around accessing and using the online meeting system will be available to you.

The first meeting is to be convened in February 2021.

Selection criteria for successful applicants

We welcome applications from people with a lived experience, with an interest in governance. We value diversity of experience, knowledge and background. You don't need a certain type of service use experience to apply – all experiences are valid. We have a range of processes in place to support your Committee experience and will work with you to ensure these meet your support preferences.

Co- Chairing of governance committee

Throughout the co-design sessions the position of chair was identified as crucial in the success of the committee. As such the group spent time discussing three different chairing options; internal chair, independent chair and co-chair.

The co-design group came to a consensus to implement a co-chair approach. One chair will be an internal Neami employee (external of the UMHCC program) and the other chair will be a Lived Experience position. The group indicated that a co-chair approach, if done well, most closely reflected the service model, a model where people with lived experience have an equal position.

We are therefore seeking an interested person to co-chair this committee.

More information

Please see attached Philosophy of Care Document.

How to apply

- Complete the attached application form including the capabilities and experience matrix
- Email your supplication to Helene Nielsen by email – helene.nielsen@neaminational.org.au
- Closing date for applications is close of business **Tuesday 19th January 2021**
- You may be invited for a short interview



Enquiries

If you have any enquiries contact:

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